

PATIENT PARTICIPATION GROUP

We have an active Patient Participation Group who meet regularly to support the surgery.

We also have a 'virtual group' who contribute by email. If you would like to become part of this group, or would like to be sent minutes of our meetings, please let us know. You can sign up to become a virtual member via our website. www.sandwichmedicalpractice.co.uk

PRIVACY NOTICE HOW WE USE YOUR MEDICAL RECORDS

- This practice handles medical records according to the laws on data protection and confidentiality.
- We share medical records with health professionals who are involved in providing you with care and treatment. This is on a need to know basis and event by event.
- Some of your data is automatically copied to the Shared Care Summary Record.
- We may share some of your data with local out of hours / urgent or emergency care services.
- Data about you is used to manage national screening campaigns such as flu, cervical cytology and diabetes prevention.
- We share information when the law requires us to do so; for instance when we are inspected, reporting certain illnesses or safeguarding vulnerable people.
- Your data is used to check the quality of care provided by the NHS.
- We may also share your medical records for medical research.

ACCESS TO MEDICAL RECORDS AND PATIENT INFORMATION

All patients are entitled to have access to their medical records. If you wish to see your notes, please put a request in writing to the practice manager. Please note that copies of records may incur a charge.

ZERO TOLERANCE

The Practice operates a zero tolerance policy with regard to patients who are violent or aggressive towards any of the doctors or staff working from the surgery. This means that a patient may be immediately removed from the Practice list should a situation occur resulting in staff being physically or verbally threatened or abused.

WEBSITE

Our Practice website contains a host of useful information and health advice, with links to other services. Please take time to visit at www.sandwichmedicalpractice.co.uk

USEFUL NUMBERS

Kent & Canterbury Hospital	01227 766877
Buckland Hospital, Dover	01304 201624
Victoria Hospital, Deal	01304 865400
William Harvey Hospital, Ashford	01233 633331
QEQM Hospital, Margate	01843 225544
The Chaucer Hospital	01227 455466
Boots Chemist, Sandwich	01304 612047
Eastray Pharmacy	01304 611362

Sandwich Medical Practice

Sandwich Medical Practice

Main Site:
Cattle Market
Sandwich, Kent CT13 9ET

Branch Site:
7 The Butchery
Sandwich, Kent CT13 9DL

Tel: 01304 619790
Email: ccccg.smp@nhs.net

Dr Benjamin Drew

Dr Iain Finlay

Dr Jonathan Webster

Tel: 01304 619790
Email: ccccg.smp@nhs.net

Main Site:
Cattle Market
Sandwich, Kent CT13 9ET

Branch Site:
7 The Butchery
Sandwich, Kent CT13 9DL

